

Physio-Control, Inc.
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February 5, 2007

Dear

On Tuesday, January 16, 2007, we announced our voluntary suspension of U.S. shipments of LIFEPAK[®] external defibrillators and related products as part of our commitment to and compliance with FDA regulations and expectations. The suspension of U.S. product shipments was initiated in order to focus on Physio-Control's Quality System improvements. The specific quality system areas identified in a recent FDA audit are in internal documentation, management oversight and procedural follow-through of our quality documentation processes. We have informed the FDA of our decision and intention to work with them to reach successful resolution and expeditiously return LIFEPAK products to the market.

Please be assured that installed products can and should continue to be used consistent with their intended uses and labeling. This action is not related to any specific product performance issue or patient-related incident. In addition, this action does not impact our products currently in the market and is not a recall of existing products.

With over 600,000 LIFEPAK defibrillators in use worldwide, Physio-Control continues to be committed to providing the highest quality products for the industry. We take quality assurance issues very seriously and are committed to ensuring the reliability and performance of LIFEPAK products you have come to rely on for over 50 years. We recognized the need for further modifications to our processes to address the FDA's concerns and also to exceed our own strict internal quality requirements. Physio-Control's next steps will include preparing our corrective action plan to return U.S. products to market and cooperating with the FDA to implement the agreed-upon corrective actions.

You are a valued customer. This situation does not impact our attention to provide responsive customer service and be the partner you have come to rely on. We will continue to provide updates to customers as they become available.

If you have questions or concerns about your Physio-Control products, feel free to direct questions to your Physio-Control sales representative.

Sincerely,



Brian Webster, President
Physio-Control, Inc., a division of Medtronic